

The Power of Connection

Onboarding and supporting online teaching and learning

	1. Community & Support (C&S)	2. Welcome Webinar	3. Online Orientation	4. Custom Course Homepage
Platform	UW WordPress	Bb Ultra guest link via C&S site	Canvas	Canvas + KnowledgeBase (KB)
Audience	Students, Program Directors, Student Services, Technical Support, Alumni	Students, Program Directors, Instructors, Student Services, Alumni (to share insights)	Students, Program Directors, Student Services, Technical Support	Students, Faculty, Staff, Program Directors, Technical Support
Enrollment	Students request membership; Moderators validate	N/A; already enrolled	OSLO*: Canvas self-enrollmentEPD700: SIS credit enrollment	SIS credit enrollment
Access	NetID	NetID	NetID	NetID
Starting Point	Student's Graduate School acceptance into their online degree program or certificate	Within one month prior to first course	OSLO: Prior to first courseEPD700: Included in first semester curriculum	Course start date
Duration	Throughout their program and as alumni	1 hour	OSLO: 5 modules, 3-5 weeksEPD700: 8 Modules, 8 weeks	Throughout the course
Additional Information	Includes discussion forums, resources, news and announcements, and community connections and social networking Each online program has a private group space for program-specific information and communication Technical Support & Student Services spaces are open to all students within our online programs, to help scale and centralize support and communication Team approach to facilitate and drive activity and engagement within the C&S site	Includes overall program orientation, getting started discussions, Q&A	Both offer asynchronous collaborative delivery OSLO offered all three semesters for 0 credit; strongly encouraged, with 72% completion rate. Self-paced assignments, activities, and discussion forums used to engage throughout the orientation EPD700 is 1 credit with summer & fall offerings; required if part of online degree program; high instructor engagment with synchronous web conferences EPD700 is open to non-EPD programs and is part of the EPD Foundations of Professional Development Capstone Certificate	Uses EPD's Canvas Homepage Builder to generate homepage elements Creates cohesive standard look and feel to all courses Connects learners back to the Community and Support site as well as targeted documentation for major systems and tools used in online degree program Simple, easy to maintain, scalable All customizable/responsive design, based on course components and delivery method

^{*}Online Student Learning Orientation